

# BOMBSHELL BEAUTY SALON POLICIES

- No-Show/Late Cancellation Fee – Appointments cancelled with less than 24 hours' notice will be subject to a 50% cancellation fee. The same applies to no-shows. This policy is in respect to the schedules of our techs, as appointments cannot be filled on short notice.
- Please be aware that there will be no one in the salon Sunday and Monday to check voicemail. If you need to contact us or make changes to your appointment, please do so via email.
- If you are running late for your appointment, please call the salon to let us know. We will do our best to accommodate you. HOWEVER, if you are more than 15 minutes late to your appointment, your tech will not be able to complete your service and the 50% late cancellation fee will be implemented.
- If you are more than 15 minutes late or no-show to your appointment more than 2 times, you will be asked to pay for your service in full when booking future appointments.
- If you are feeling unwell, please reschedule your appointment – the late cancellation fee will NOT be applied in this case. Please do not abuse this policy.
- We are a kind, inclusive salon and will not tolerate any rude, hateful remarks about ANYONE in the salon.
- Please be respectful when talking to staff or other patrons of the salon.
- All prices reflect product cost, training, and industry standards for each service. We believe these are priced fairly for both our clients and our techs.
- Only professional supplies are used; we pride ourselves in using reputable, high-quality, and tested materials.
- Client records are kept for all clients up to 1 year after their last visit.
- Lash beds are stripped between every client and all blankets are washed. If you like a big fluffy blanket, please bring your own and take it with you when you leave your appointment.
- All new clients must call to book their first appointment.
- All clients must read and agree to our client/tech contract upon their first visit to the salon. We will provide intake forms at your first appointment, and whenever starting a new service.

